



# 2019 AGENDA

## Monday, September 30

12:00-6:30 pm	<b>Registration</b>	Amphitheater Foyer
1:00-5:00 pm	<b>Ask the Experts</b> <i>30-minute sessions by appointment</i>	Sign up Online or at Registration Desk
2:30-4:00 pm	<b>Executive Advisory Board Inaugural Meeting</b> <i>John Poulos &amp; Tom Tankelewicz, DiscoverLink</i>	Western Springs (invitation only)
6:30-9:00 pm	<b>Welcome Party</b>	Pavilion (by tennis court)

## Tuesday, October 1

6:30-8:30 am	Breakfast (all attendees welcome)	Conference Dining Room
7:00-9:00 am	<b>Registration</b>	Amphitheater Foyer
7:30-8:30 am	<b>Ask the Experts</b> <i>30-minute sessions by appointment</i>	Sign up Online or at Registration Desk
8:30-9:30 am	<b>Conference Kickoff</b> <i>John Poulos, DiscoverLink</i>	DuPage Amphitheater
9:30-10:30 am	<b>Best-in-Class Performers — What's Their Secret?</b> <i>Melissa Doolin-Koehne, TDn2K</i>	DuPage Amphitheater
10:30-10:45 am	Break	Amphitheater Foyer
10:45-11:45 am	<b>Exceptional Exploits: Pushing the E-learning Envelope</b> <i>Mary Margaret Dent, Pappas Restaurants &amp; Jessicah Pounds, Moe's Southwest Grill</i>	DuPage Amphitheater
11:45-12:15 pm	<b>DiscoverLink Content Library Update &amp; Roadmap</b> <i>Ellen Keiser, DiscoverLink</i>	DuPage Amphitheater
12:15-1:45 pm	<b>Best Practices Lunch</b> <i>Pick a topic table &amp; join the discussion</i>	Conference Dining Room
1:15-1:45 pm	<b>Ask the Experts</b> <i>30-minute sessions by appointment</i>	Sign up Online or at Registration Desk
1:45-2:25 pm <i>Breakout 1a</i>	<b>DiscoverLink Talent Top 10 Underused (But Awesome) Features</b> <i>Michelle Killian &amp; Stuart Campbell, DiscoverLink</i>	Hinsdale
1:45-2:25 pm <i>Breakout 1b</i>	<b>Driving Adoption of E-learning Through Completion Optimization</b> <i>Jeff Tenut, DiscoverLink</i>	Oak Brook
1:45-2:25 pm <i>Breakout 1c</i>	<b>Harassment Prevention Learning Program Workshop</b> <i>Josh Lowry, DiscoverLink</i>	Western Springs
2:30-3:30 pm	<b>E-Course Show &amp; Tell</b> <i>Angi Lamkins, McAlister's Deli; Felicia White, Church's Chicken; Amy Keen, Granite City</i>	DuPage Amphitheater

## Tuesday, October 1, continued

3:30-4:15 pm	<b>DiscoverLink Talent Update &amp; Money Talks</b> <i>Tom Tankelewicz, DiscoverLink</i>	DuPage Amphitheater
4:15-4:30 pm	Break	Amphitheater Foyer
4:30-5:30 pm	<b>Campus Compare</b> <i>Featuring LVRG Red Robin, Cooper's Hawk, Culver's, Maru Sushi, FOCUS Brands International, Texas Roadhouse</i>	Hinsdale, Oak Brook, Clarendon Hills, & LaGrange
7:00-9:00 pm	<b>Celebration Dinner at McCormick &amp; Schmick's</b> (bus transportation provided, departing at 6:30 pm)	3001 Butterfield Road Oak Brook

## Wednesday, October 2

6:30-8:30 am	Breakfast (all attendees welcome)	Conference Dining Room
7:30-8:30 am	<b>Ask the Experts</b> <i>30-minute sessions by appointment</i>	Sign up Online or at Registration Desk
8:30-10:00 am	<b>Performance That Rocks: Managing Your Brand Ambassadors</b> <i>Jim Knight, Knight Speaker</i>	DuPage Amphitheater
10:00-10:15 am	Break	Amphitheater Foyer
10:15-10:55 am Breakout 2a	<b>Getting Started with the DiscoverLink Talent Mobile App</b> <i>Dan Corley &amp; Alexis Garoufalas, DiscoverLink</i>	Oak Brook
10:15-10:55 am Breakout 2b	<b>Course Development Tips &amp; Techniques</b> <i>Jesse Boehm, Pizza Ranch; Nicole Kunza, Perkins; Lauren McCombs, Texas Roadhouse</i>	Hinsdale
10:15-10:55 am Breakout 2c	<b>Using Knowledge Score to Develop Bench Strength</b> <i>Jeff Tenut, DiscoverLink</i>	Western Springs
11:00-12:00 pm	<b>Mobile App Mania! Strategies for Going Mobile</b> <i>Chad Chmielowicz, Naf Naf Grill; Craig Story, Perkins; Jason Lechner, Pizza Ranch</i>	DuPage Amphitheater
12:00-12:30 pm	<b>Conference Wrap Up</b> <i>John Poulos, DiscoverLink</i>	DuPage Amphitheater
12:30-1:30 am	Farewell Lunch (all attendees welcome)	Conference Dining Room
1:00-3:00 pm	<b>Ask the Experts</b> <i>30-minute sessions by appointment</i>	Sign up Online or at Registration Desk
1:30-3:00 pm	<b>Content Co-Lab</b> <i>Jesse Boehm, Pizza Ranch; Lauren McCombs, Texas Roadhouse; Randy Skeen, DiscoverLink; You! (bring laptop)</i>	Hinsdale
1:30-3:00 pm	<b>Customer Advisory Panel Meeting</b> <i>Stuart Campbell &amp; Julie Schroeder, DiscoverLink</i>	Oak Brook