

COACHING HOURLY EMPLOYEES

Teach your managers how good coaching skills are key to helping their employees develop into high performers, realize more success and, thus, help drive the success of their restaurant. This course focuses on the benefits of timely coaching, the characteristics of great coaches, common needs that motivate employees, what managers can do to create a positive coaching environment, and tips for improving coaching skills.

AUDIENCE

Managers

LENGTH

12-15 minutes

FEATURES

Interactive exploration
Practice activity

ACCESSIBILITY

English narration
Onscreen text option

PROGRAMS

Manager Development

Management Development
Coaching Hourly Employees

Be observant

Show you care

Click each statement.

Actively listen

Be trustworthy

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HIGHLIGHTS

- Explore how coaching helps to improve employee confidence, employee performance, employee enthusiasm, and teamwork among employees
- Understand the positive chain reaction that can be set into motion through good coaching
- Learn the reasons why coaching is beneficial to a restaurant's financial success
- Discover the characteristics and skills of a great coach
- Get effective coaching tips to improve managers' skills
- Practice identifying the best coaching approach in common restaurant situations