

THE IMPORTANCE OF PROFESSIONALISM

Ensure a professional atmosphere by teaching managers how teamwork promotes a positive guest experience. With practice scenarios that illustrate opportunities to promote teamwork, your managers will be equipped to provide a professional workplace and improve guest satisfaction.

AUDIENCE

Hourly Employees
Assistant Managers
General Managers

LENGTH

9 - 10 minutes

FEATURES

Interactive exploration
Practice exercise

ACCESSIBILITY

English narration
Spanish narration
Onscreen text option
Mobile-ready

PROGRAMS

California Harassment
Employee Development
Manager Development

Skill Development
THE IMPORTANCE OF PROFESSIONALISM

Creating a Professional Atmosphere

Touch each button to learn about the importance of teamwork in your restaurant.

- Achieve Individual Excellence
- Look for Opportunities to Help
- Communicate with Each Other

1 OF 3
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HIGHLIGHTS

- Explains the importance of professional behavior and attitudes on the guest experience
- Shares methods for interacting professionally with guests and ensuring they perceive your team as professionals
- Discusses how great teamwork is achieved through being prepared, helping others and communicating honestly
- Teaches the best way to demonstrate professionalism in common restaurant situations through an interactive practice exercise
- Provides opportunity to apply the knowledge learned in the course with immediate remediation for incorrect responses