

EQUAL EMPLOYMENT OPPORTUNITY FOR EMPLOYEES

Reduce potential liability by teaching hourly team members a basic knowledge of the laws that govern hiring practices and discrimination. This course focuses on the impact of the laws and regulations that govern the workplace, including discrimination, how to give great service to guests with disabilities and the team member's role in creating and maintaining a respectful workplace.

AUDIENCE

Hourly employees

LENGTH

10 - 12 minutes

FEATURES

Interactive discovery
Integrated quiz

ACCESSIBILITY

English narration
Spanish narration
Mobile-ready
On-screen text option

PROGRAMS

Employee Compliance



HIGHLIGHTS

Covers critical information about the discrimination laws, including:

- Impacts of the key laws that govern the workplace, including the Civil Rights Act, the Equal Opportunity Act and the Americans With Disabilities Act
- Explanation of who is covered under these acts and how they are protected
- Things to consider when serving a guest with a disability
- How to interact with guests who have service animals
- Quiz to confirm comprehension